Limited Income Net Program (LI NET)

What is LI NET?
LI NET is a point-of-sale process for people with Extra Help who are not yet enrolled in a Medicare Part D plan. These individuals can use LI NET at the pharmacy counter to obtain their prescriptions. LI NET will act as temporary Part D coverage until a beneficiary is enrolled into a Prescription Drug Plan (PDP). The LINET program is operated by Humana on behalf of the Centers for Medicare and Medicaid Services (CMS).

What are the prescription co-pays with the LI NET program?
The prescription drug co-payments with LI NET depend on the level of Extra Help an individual is eligible for. People with partial Extra Help will pay $2.95 (generics) and $7.40 (brand name drugs) or 15% coinsurance depending on income and assets. People with full Extra Help will pay $1.20 (generics) and $3.60 (brand name drugs) or $2.95 (generics) and $7.40 (brand name drugs) depending on income and assets.

Does LI NET have any drug restrictions?
LI NET covers all drugs covered by Part D without any prior authorization, quantity limits or pharmacy restrictions.

How does LI NET work at the pharmacy?
Individuals with Extra Help who go to the pharmacy to pick up their prescription and find out they are not enrolled in a Part D plan may use LI NET to obtain their prescriptions until they are auto-assigned to a Part D plan by CMS or select and enroll in a plan on their own. The pharmacist can confirm Extra Help eligibility by doing what is called an “E1 query” on the Medicare online eligibility / enrollment system. If for some reason, an E1 query cannot confirm a person’s Extra Help eligibility, the individual could present the pharmacist with one of the following documents:

- A copy of the Medicaid award letter (received through the mail with their Medicaid card) showing an individual’s effective eligibility date
- Documentation that shows Medicaid status (screen print from Medicaid’s system, a copy of a state document or printout form the state electronic enrollment file), OR
- A copy of one of the following Extra Help letters from Social Security:
  - “Notice of Award”
  - “Notice of Change” indicating an increase in Extra Help subsidy
  - “Notice of Planned Action” indicating a decrease in Extra Help
  - “Notice of Important Information” indicating no change to the level of Extra Help
Can a beneficiary be reimbursed for a prescription they already paid for?
There are a couple of situations where an individual may be eligible for reimbursement through the LINET program for a prescription that they paid for, including when an individual:

**Received retroactive approval for Full Medicaid benefits or SSI benefits.**
A beneficiary is retroactively eligible for the Extra Help program during the same dates they were retroactively eligible for full Medicaid or Supplemental Security Income (SSI). A beneficiary may be eligible to receive reimbursement for the prescriptions they paid for at any pharmacy back to the date of their Extra Help eligibility start date. For detailed instructions on how to request reimbursement for the costs of prescriptions paid during the retroactive eligibility period, please see: http://www.cms.gov/Outreach-and-Education/Outreach/Partnerships/downloads/11401-P.pdf

**Paid for a prescription drug during dates when they were eligible for the LINET program.** If a pharmacist is not familiar with how to dispense a medication through the LINET program, refer to the “Four Step Guide for Pharmacists” found here: http://www.humana.com/pharmacists/resources/linet.asp. If the pharmacy refuses to follow the LINET process, the individual can either try to use a different pharmacy or pay the full price of the drug. If the individual ends up paying the full price of the drug, they may be eligible to be reimbursed for through the LINET program. Please see http://apps.humana.com/marketing/documents.asp?file=1345201 for detailed instructions on how to request reimbursement for a medication through LINET.

Are people with Extra Help notified that they are eligible for LI NET?
In most cases LI NET will send people who are eligible a letter with the dates they qualify for the program. The letter will include a temporary LI NET program ID card they can take to the pharmacy until CMS assigns them to a Part D plan or they choose a plan on their own. Please note individuals can still access LI NET without this letter or temporary ID card by requesting the pharmacist follow the four-step guide provided on the Humana website.

Where can I go for additional information on the LINET program?
Humana has created a LI NET page on their website with useful fact sheets. These include:
- A four step guide for Pharmacists
- A document for pharmacies that explains how to submit LI NET claims
- Additional tip sheet guidance for pharmacists
- Frequently asked questions sheet
- Fact sheet for consumers
- Tip sheet on how LI NET works for people with retroactive Medicaid and SSI eligibility
- Letter that is mailed to beneficiaries eligible for LI NET and
- Additional tip sheets and information

Please click on the following link to view these documents.
http://www.humana.com/pharmacists/resources/linet.asp

To view CMS’s LI NET resource page please click on the following link:
http://www.cms.hhs.gov/LowIncSubMedicarePresCov/03_MedicareLimitedIncomeNET.asp