



## **Illinois Financial Abuse Specialist Team (iFAST) Presentation Volunteer Role**

### **Purpose**

To assist older adults in reducing the risk of elder financial exploitation and help them guard themselves against identity theft.

### **Position Description**

Money Smarts Group Presentation volunteers work with coordinators at local senior centers, community centers and other local events to provide outreach through presentations about responding to, reducing and preventing incidents of financial exploitation

### **Responsibilities**

Money Smarts Group Presentation volunteers make presentations using iFAST-approved materials and scripts to audiences of older adults, program coordinators and/or other members of the public who want to gain awareness of the Money Smarts program and the national effort to reduce and prevent incidents of financial exploitation and preserve the assets of older adults.

Group presentations range from 30 minutes to an hour (30 minute presentation with an opportunity for questions and answers with the audience about covered topics and information). The Illinois Financial Abuse Specialist Program will provide all materials. These presentations may take place at: senior centers and community centers, health fairs and senior fairs, meetings of local law enforcement officials and other locations.

### **Limitations**

Volunteers who make group presentations are limited to providing general information about Money Smarts and abuse related topics. They do not engage older adults in individual discussions about personal information or situations other than to answer simple inquiries. Group Presentation volunteers defer requests for more information to the 24-Hour Adult Protective Services Helpline at (866)800-1409 or AgeOptions at (708)383-0258. They may not take any sensitive personal information from audience members.

### **Measures/Standards**

The activities of this role are measured by the presenter's effectiveness in conveying information about Money Smarts and program goals to the audiences they reach.

### **Qualifications**

- Good oral communication and public speaking skills



- Ability and willingness to learn and share information related to preventing, detecting and reducing financial exploitation in older adults
- Ability to work and get along well with others from diverse backgrounds
- Ability to travel to presentation sites throughout the community
- Valid driver's license (if driving to events)
- Automobile (or other vehicle) Insurance (if driving to events)

### **Time Commitment**

Volunteer schedules are flexible. Volunteers are asked to commit to a minimum of one year and to present materials at least three times a year.

### **Location**

Volunteers who make group presentations work at various locations throughout their local community.

### **Supervision**

Money Smarts volunteers will report to the local iFAST coordinator.

#### **On-Site Supervision**

Money Smarts Group Presentation volunteers typically work independently at community presentation sites and report their activities to their coordinator. However, after their initial training, presenters shadow their local iFAST coordinator giving a presentation and then receive observation and support from their local coordinator at their first presentation(s).

### **Orientation/Training**

Money Smarts volunteers receive orientation about the Illinois Financial Abuse Specialist Team foundation training on the basics of financial exploitation and abuse. Volunteers who make group presentations receive additional role-specific training on presentation skills.

### **Benefits**

SMP volunteers will:

- Participate in a national effort to educate older adults and the general public about Financial Exploitation
- Enhance their communication and interpersonal skills
- Interact with a diverse group of people
- Receive recognition for their contributions to the program

### **Contact**

Volunteers are always encouraged to contact their local iFAST coordinator for support.