



August 26, 2011

**Dear Illinois Cares Rx Member:**

A new Illinois state law, Public Act 097-0074, reduced the income limits for Illinois Cares Rx effective September 1, 2011. You previously received a letter from Illinois Cares Rx explaining that the income you reported on your most recent application is over the new income limit, and your Illinois Cares Rx coverage will end on September 1, 2011. The new income limits are listed below:

Household size (persons)	Income limit beginning 9/1/2011
1	\$21,780
2	\$29,420
3	\$37,060

**If you think we made a mistake** and the income you reported on your most recent application is under the new income limits, you may appeal this decision by writing to the Illinois Cares RX Program Appeals at P.O. Box 19003, Springfield, IL 62794-9003. Your appeal must be postmarked within 30 calendar days from the date of this letter. Be sure to provide details about your income and any supporting documentation, such as a copy of your 2010 federal tax return. We will make every effort to address your appeal as quickly as possible. If you are simply appealing the new, lower income limits, your appeal will be automatically denied.

**If your income has changed since you applied**, and you expect your 2011 income to meet these new income eligibility limits, you may still qualify for the program. Contact one of the agencies listed at the end of this letter for assistance to file the necessary form (called Schedule P). You may find this Schedule P form at [http://www.state.il.us/aging/1rx/cbrx/cbrx\\_forms.htm](http://www.state.il.us/aging/1rx/cbrx/cbrx_forms.htm). If you want this form mailed to you, call toll-free: 1-800-624-2459 (24 hour-automated information), email [Aging.ILSenior@illinois.gov](mailto:Aging.ILSenior@illinois.gov), or visit one of the agencies listed below.

**Help is available! Please call to schedule your appointment.  
Our SHAP Outreach Sites will help you with Illinois Cares Rx and Extra Help.**

<b>Call to schedule an appointment</b> ▲ <i>accepts local calls only</i>		<b>SHAP Outreach Sites help <i>older adults and persons with disabilities</i></b> file the IL-1363 application			
Adams	800-252-9027	<u>Cook Suburban North</u>	Livingston	815-842-3484	
Alexander	618-734-1050	Barrington	847-253-5500	Logan	800-252-2918 ▲
Bond	618-664-1465	Elk Grove	847-524-8800	Macon	217-423-6550
Boone	815-544-9893	Evanston	847-864-3721	Macoupin	800-252-2918 ▲
Brown	800-252-9027	Hanover	847-253-5500	Madison	800-326-3221
Bureau	800-554-5955	Maine	847-784-6000	Marion	618-532-1853
Calhoun	800-252-9027	New Trier	847-784-6000	Marshall	309-674-2071
Carroll	866-214-1959 ▲	Niles	847-864-3721	Mason	800-252-2918 ▲
Cass	800-252-2918 ▲	Northfield	847-784-6000	Massac	618-524-9755
Champaign	217-352-5100	Palatine	847-991-1112	McDonough	877-837-5733
Christian	800-252-2918 ▲	Schaumburg	847-524-8800	McHenry	800-528-2000
Clark	217-382-4126	Wheeling	847-253-5500	McLean	800-570-7284 ▲
Clay	618-532-1853	Crawford	618-544-8811	Menard	800-252-2918 ▲
Clinton	618-594-2321	Cumberland	217-849-3965	Mercer	888-825-1050
Coles	217-639-5166	Dekalb	815-758-6550	Monroe	618-939-8880
Cook		DeWitt	217-935-9411	Montgomery	800-252-2918 ▲
<b>Chicago- Age 60 and older</b>		Douglas	800-967-6552 ▲	Morgan	800-252-2918 ▲
	312-744-4016	DuPage	800-528-2000	Moultrie	800-736-4675 ▲
<b>Chicago Persons with Disabilities</b>		Edgar	217-465-8143	Ogle	800-541-5479 ▲
<b>Age 59 and under</b>		Edwards	618-445-2017	Peoria	309-674-2071
Garfield Center	312-746-5400	Effingham	618-532-1853	Perry	618-542-3511
North Area Center	312-744-2580	Fayette	618-532-1853	Piatt	217-762-7575
Trina Davila Center	312-744-2014	Ford	217-379-9281	Pike	800-252-9027
King Center	312-747-2300	Franklin	618-937-3511	Pope	618-683-7741
South Chicago Center	312-747-0500	Fulton	309-674-2071	Pulaski	618-745-6149
Englewood	312-747-0200	Gallatin	618-272-7570	Putnam	800-757-4579
<b>Cook – Suburban</b>	800-699-9043	Greene	800-252-2918 ▲	Randolph	618-826-5108
<u>Cook Suburban South</u>		Grundy	800-528-2000	Richland	618-395-3223
Bloom	708-754-9400	Hamilton	618-643-2676	Rock Island	800-788-6308
Bremen	708-596-2222	Hancock	800-252-9027	Saline	618-252-7940
Calumet	708-596-2222	Hardin	618-287-2501	Sangamon	800-252-2918 ▲
Lemont	708-361-0219	Henderson	800-708-9968	Schuyler	800-252-9027
Orland	708-361-0219	Henry	800-659-9952	Scott	800-252-2918 ▲
Palos	708-361-0219	Iroquois	815-432-5785	Shelby	888-299-9553 ▲
Rich	708-596-2222	Jackson	618-457-4151	St. Clair	800-326-3221
Stickney	708-636-8850	Jasper	618-783-3660 or	Stark	309-674-2071
Thornton	708-596-2222		618-783-3145	Stephenson	800-424-6696 ▲
Worth	708-361-0219	Jefferson	618-532-1853	Tazewell	309-674-2071
<u>Cook Suburban West</u>		Jersey	800-252-2918 ▲	Union	618-833-4197
Berwyn	708-447-2448	JoDaviess	800-424-6696 ▲	Vermilion	217-443-2999
Cicero	708-447-2448	Johnson	618-658-8140	Wabash	618-262-7403
Leyden	847-455-3929	Kane	800-528-2000	Warren	866-734-5677
North Proviso	708-547-5600	Kankakee	800-528-2000	Washington	618-243-6533
South Proviso	708-354-1323	Kendall	800-528-2000	Wayne	618-842-2261
Village of Brookfield	708-354-1323	Knox	877-638-4683	White	618-382-3111
Village of LaGrange	708-354-1323	Lake	800-528-2000	Whiteside	888-622-9230 ▲
Norwood Park	708-456-7979	LaSalle (upper)	800-535-5970	Will	800-528-2000
Oak Park	708-383-8060	LaSalle (lower)	866-331-8034	Williamson	618-988-1585
River Forest	708-383-8060	Lawrence	618-943-2177	Winnebago	800-779-1189 ▲
Riverside	708-354-1323	Lee	888-239-9228 ▲	Woodford	309-674-2071