

ALERT DATE: April 8th, 2020

This e-mail is being sent to professionals who are interested in receiving benefits updates regarding older adults and people with disabilities.

Hello! It looks like I have another e-mail for you. I think you are going to like this one as I don't think anyone really enjoys completing the HFS 2270, "Physician Certification Statement" (PCS) for non-emergency transportation for Medicaid Fee-For-Service recipients.

The Illinois Department of Healthcare and Family Services (HFS) is making temporary changes to the medical transportation program due to the COVID-19 national emergency. These changes are only for Fee-For-Service Medicaid and do not apply to HealthChoice Illinois Managed Care Plans and the Medicare Medicaid Alignment Initiative (MMAI) Plans.

The following changes are effective March 1, 2020 until the end of the termination date of the public health emergency including any extensions:

- The HFS 2270, Physician Certification Statement (PCS) form will not be required for prior approvals or claims. Note- a prior approval is still required
- Participant signature requirements on trip tickets or to validate trips is not required
- Transportation to/from alternative destinations is appropriate for medical care (i.e., transports to and from a tent triage or stadium/convention center converted to a medical center)

Please remember these changes are temporary. You will need to start using the Physician Certification Statement (PCS) (HFS 2270) again when the public health emergency and any extensions have ended.

If you would like more information, please go to the Provider Notice Issued on 4/8/20 at: <https://www.illinois.gov/hfs/MedicalProviders/notices/Pages/prn200408b.aspx>