

**ALERT DATE: March 19, 2020**

**This e-mail is being sent to professionals who are interested in benefits updates for older adults and people with disabilities.**

Hello! I just found a memo from the Illinois Department of Human Services (IDHS) regarding Family Community Resource Center (FCRC) offices (also known as DHS offices) and DRS offices and would like to share it with you: <http://www.dhs.state.il.us/page.aspx?item=123342> .

All Family Community Resource Center offices will be open until further notice. They will be working with a 30%-50% staff reduction at the “public facing offices” in order to follow the CDC’s guidelines regarding social distancing. Those who do not work at the public facing offices will be working remotely and still be able to process important benefits. Please remember that we want to keep all customers and workers safe so please only refer a client to a local office if absolutely necessary. Applications can be completed online at [ABE.illinois.gov](http://ABE.illinois.gov) or at the ABE Call Center at 1-800-843-6154.

Division of Rehabilitation Services offices will remain closed until early April. DRS customers can reach their local offices through the regular phone numbers found on the IDHS website Office Locator at <http://www.dhs.state.il.us/page.aspx?module=12> or online at [www.DRS.illinois.gov](http://www.DRS.illinois.gov) .

Please feel free to call or e-mail me if you have any questions.

Please stay safe!

Sincerely,  
Elizabeth