

ALERT DATE: March 18, 2020

This e-mail is being sent to professionals who are interested in benefits updates regarding older adults and people with disabilities.

ComEd and Nicor Gas have agreed to suspend all service disconnections due to non-payment effective immediately. ComEd will be suspending disconnections until at least May 1, 2020 and Nicor Gas will be suspending disconnections until May 1, 2020.

Below are links to ComEd's and Nicor Gas' websites with pertinent information regarding the suspension of service disconnections:

- ComEd: <https://www.comed.com/News/Pages/coronavirus.aspx>
- Nicor Gas: <https://www.nicorgas.com/company/press-room/nicor-gas-provides-energy-assistance-resources.html>

This is extremely good news given that the network starts receiving a high volume of calls from disconnected households in April.

Please feel free to call or e-mail me if you have any questions.

Thank you so much for your commitment to your clients!

Sincerely,
Elizabeth