



How to conduct SMP Bingo rules and guidelines:

1. You will give **only one board** to each participant.
2. You will provide participants with some bingo chips so they can mark the spaces as they are being called.
3. Your boards have no **free spaces**.
4. Participants may be able to win in horizontal, vertical, diagonals and four corners across the board and will not erase their board after winning and will be able to win multiple times through the Bingo session.
5. **The optimal number for playing bingo is 10-15 participants.**
6. You may use a microphone to assist other participants from hearing you. You will also be encouraged to have a second SMP team player, site coordinator or site volunteer to assist you by repeating the answer that is being called on the board.
7. **You are not allowed to give monetary prizes** including but not limited to cash, gift cars, vouchers, food, and any other items that are not permitted by the SMP program. If you need giveaways, please ask the SMP management.
8. These are some best practices for each SMP bingo session:
 - a. You can provide a standalone 10-minute presentation as an introductory session.
 - b. **Allow 5 extra minutes before starting your Bingo session.** If participants arrived afterwards, they would join the next bingo session or join the one currently in process.
 - c. **Repeat each question loudly and slowly** to allow each participant to understand your question.
 - d. Give participants 60 seconds to respond. Repeat the answer as needed.
 - e. It is important to highlight some of the answers as they pertain to either preventing, and reporting Medicare fraud.
 - f. While in session, you may be asked questions about Medicare, fraud and other related or unrelated questions. Encourage participants to ask questions after the Bingo. If you must answer questions, provide a short answer, and steer participants attention back to the Bingo session.
9. At the conclusion of the bingo session, **participants will have to complete the SMP survey by ACL.** Encourage participants to respond all questions and provide pens. Emphasize that the surveys are being conducted for funding purposes and they are completely anonymous. Please remember that you should enter them here: <https://www.surveymonkey.com/r/ILSMPSurvey>
10. These are the list of possible answers to all SMP bingo questions (see next page)



- What is the part of Medicare that covers hospitals: PART A.
- What is the action of destroying confidential documents: Shred.
- What is something that needs to be checked every day: Mail.
- What is the organization that helps seniors in Cook County Suburbs: AgeOptions.
- This scam obtains DNA from you as well as your Medicare number: Genetic Testing Scam.
- What can you use to call someone? Phone.
- This is what happens when someone steals your insurance information and bills for medical devices or services: Medical Identity Theft.
- This scam will give you a New Medicare Card in exchange for your Medicare number: Medicare Card Scam.
- This is what should always be looked in your house: Door.



- This is when you get housekeeping at home, but you get bill under Medicare for home therapy: Home Health Fraud.
- This is where you keep important documents excluding your Social Security Card: Wallet.
- This is the part of Medicare that covers doctor's visits: PART B.
- This means that someone is unable to leave their house: Homebound.
- You need to read these documents before you sign them: Forms.
- This is the statewide program that provides caregivers to seniors: Community Care Program.
- This happens when Medicare refuses to cover a service or medical device: Medical Denial.
- This happens when you make a mistake: Error.
- We send this email every other Monday with information about national and regional scams and important news: Fraud Alert.
- A scammer will get your Medicare number to send you back braces: Durable Medical Scam.
- This person gets paid by the State to take care of a senior: Personal Assistant.
- This is also known as physical therapy: Skilled Nursing.
- These are the initials of the Senior Medicare Patrol Program: SMP.
- This happens when someone obtains financial benefit from an individual, they are taking care of: Financial Exploitation.
- You should read this document sent by Medicare every 90 days: Medicare Summary Notice.
- This is the act of illegally billing for services you never needed: Fraud.
- This document will help you keep track of your doctors' visits: Personal Healthcare Journal.
- These are people pretending to be a government office that may call you: Impostors Scams.
- This is the list of services provided to you during home health: Plan of Care.
- These people serve and protect: Police.
- This is how they get saliva from you to obtain your DNA to commit fraud: Check Swab.
- This is the amount of money being stolen by fraudsters under Medicare: 60 billion dollars.
- This person can only diagnose you: Doctor.
- Keep this information in your phone if something happens to you: Emergency contacts.
- You should do this if you get a call that you did not recognize: Hang up.
- This is where you could spend some part of your day: Home.
- This is known as Medicare Advantage: Part C.
- This covers Medicines: Part D.
- This card is red, white, and blue: Medicare Card.
- This people assist in their community by donating their time: Volunteers.
- This is the list of services that your doctor performed during your doctor's visit: Medical Summary.