

Tax Assistance

- [Tax Assistance for Older Adults 2025](#)
- [Ladder Up Tax Assistance for Older Adults](#) FREE Tax Preparation of Federal and State Income Tax Returns for Illinois Residents earning up to **\$67,000** per year, **\$35,000** for individuals (as of February, 2026)
- [IRS's Volunteer Income Tax Assistance \(VITA\) and Tax Counseling for the Elderly \(TCE\) -- VITA/TCE Locator Tool](#) (as of 02.17.2026)
- [Low-Income Senior Citizens Assessment Freeze "Senior Freeze"](#) (Maria Pappas, Cook County Treasurer's Office, <https://www.cookcountyassessoril.gov/senior-freeze-exemption> as of 02.13.2026)
- The [AARP Foundation Tax-Aide Locator](#) is available for the 2025-2026 tax year. AARP Foundation Tax-Aide offers free tax assistance to anyone, with a particular focus on taxpayers aged 50 and older who have low to moderate incomes. Find out more at <https://taxaide.aarpfoundation.org/> ***You don't need to be an AARP member to use the service.***
- The GetYourRefund (<https://www.getyourrefund.org/en>) is a free tax service, provided by Code for America in partnership with the IRS VITA program and nonprofit partners, that helps low- and moderate-income Americans access trustworthy, high-quality tax preparation—at home with virtual help, online with free federal and state filing software, or in person (as of 02.09.2026).
- Taxpayers can learn more about free tax assistance by visiting IDOR's website tax.illinois.gov. Individuals with questions should contact IDOR's Taxpayer Assistance Division at 800-732-8866.
- Taxpayers may also visit any of IDOR's offices located in Chicago, Des Plaines, Fairview Heights, Marion, Rockford, and Springfield to receive assistance. Staff at these locations can help with any Illinois state income tax filing inquiries and are available weekdays from 8:30 a.m. to 5:00 p.m.