

Help with Appeals?

Legal Aid Chicago has expanded capacity to help Cook County residents whose benefits have stopped or are stopping in up-coming months because of SNAP Work requirements.

312-341-1070

Who should call

DHS sent a letter saying SNAP is denied or will stop or be reduced because of the SNAP work requirements.

If SNAP is still active, call ASAP.

If SNAP has stopped, note that the appeal deadline is 90 days after the date on the notice saying that SNAP will stop.

What we will do

Help client understand their legal rights

Work with client to see if the termination was correct and advise on options

If termination was not corrected, we may represent clients in appeals to help them reinstate SNAP and get back SNAP benefits they missed

Conduct a full benefits assessment and provide advice and/or legal representation to maximize SNAP, medical, and cash benefits.

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Instructions

Contact Legal Aid Chicago

- **Call 312-341-1070**
 - **Dial 1** for English or **Dial 2** for Spanish
 - Then **Dial 3** for intake
 - Then **Dial 4** for public benefits
 - Then **Dial 2** for IDHS benefits
 - Then **Dial 1** for SNAP termination
 - Then leave a voicemail explaining your situation and leave your contact information

OR

- Email SNAPWorkRequirementAdvocacy@legalaidchicago.org

Include in the voicemail **OR** email...

- At a minimum:
 - Name and
 - some way to contact the person
- If possible, include any or all of the following:
 - Best phone number to reach them
 - Best day(s) and time(s) to reach them by phone
 - Email, if they have one
 - Preferred language(s)
- Are they still receiving SNAP (aka not yet terminated) - *these situations will be prioritized to attempt to take action before benefits are cut off!*
- Did they get a letter threatening to stop SNAP, denying an application, or approving only for a few months because of SNAP work requirements?
 - If so, date on notice
 - If terminated, date SNAP stopped
- Do you think they have been meeting? or Do you think they should qualify for an exemption

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